

## PPP Quarter 3 Measures of Volume for the 2021/22 Financial Year

	Q1 2021/22	Q2 2021/22	Q3 2021/22	Comments
Covid – Advice	131	33	10	
Covid - Enforcement	89	13	7	
Bonfire	142	90	43	
Dogs	90	70	75	
Envirocrime (Inc abandoned vehicles)	89	92	60	
Food Related	316	273	267	
Health and Safety	52	44	44	
Housing	267	177	301	
Licensing	312	353	348	
Noise	560	556	272	
Other	286	288	220	
Pest	199	144	109	
Planning	226	220	229	
Public Health Funeral	7	10	6	
Licensing Consultation Responses	14	56	93	
Fly Tipping	27	20	14	
Animal Health	23	27	17	
Door Step/Scam/No cold calling zones	57	42	29	
Food Standards	29	32	13	
Misleading Description	7	15	1	
Other	29	29	9	
Unsafe goods	11	11	14	
What are my rights? (Business)	35	19	26	
What are my rights? (Consumer)	292	248	186	
Trading Standards Notifications of civil issues	1271	1284	741	
Weight Restrictions	68	60	44	
<b>Grand Total (Inc Covid)</b>	<b>4694</b>	<b>4206</b>	<b>3085</b>	

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FOI's, Service Complaints / Comments, Member / MP enquiries

Authority	Quarter 1			Quarter 2			Quarter 3			Total to Date		
	FOI	Service Complaint / comments	Cllr/MP/ Board	FOI	Service Complaint / comments	Cllr/MP/ Board	FOI	Service Complaint / Comments	Cllr/MP/ Board	FOI	Service Complaint / Comments	Cllr/MP/ Board
Bracknell Forest	41	6	7	29	3	5	24	2	5	94	11	17
West Berkshire	38	7	25	42	7	11	33	5	2	113	19	38
Wokingham	16	4	10	23	13	6	24	3	4	63	20	20
<b>Total</b>	<b>95</b>	<b>17</b>	<b>42</b>	<b>94</b>	<b>23</b>	<b>22</b>	<b>81</b>	<b>10</b>	<b>11</b>	<b>270</b>	<b>50</b>	<b>75</b>